Castrol India Limited

Technopolis Knowledge Park, Mahakali Caves Road, Chakala, Andheri (East), Mumbai - 400 093.

CIN L23200MH1979PLC021359

Tel: (022) 6698 4100 Fax: (022) 6698 4101 www.castrol.co.in



18 July 2019

To,

The BSE Limited
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai 400 001
Scrip Code: 500870

National Stock Exchange of India Limited Exchange Plaza, Bandra Kurla Complex— Plot No. C/1, 'G' Block Bandra (East), Mumbai 400051

Symbol : CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement of investor's complaints for the quarter ended 30 June 2019 is as under:

Sr. No.	Details of Investor Complaints	No. of Complaints
1.	Pending at the beginning of the quarter	01
2.	Received during the quarter	06
3.	Disposed of during the quarter	06
4.	Unresolved at the end of the quarter	01

You are requested to kindly take the above information on record.

Yours faithfully,

For Castrol India Limited

Chandana Dhar

Company Secretary and Compliance Officer

Chambana Than

Customer Service Toll Free No.: 1800 222 100 / 1800 209 8100