Castrol India Limited

Mahakali Caves Road, Chakala, Andheri (East), Mumbai - 400 093.

Tel: (022) 6698 4100 Castrol India Limited Tel: (022) 6698 4100 Technopolis Knowledge Park, Fax: (022) 6698 4101 www.castrol.co.in



CIN L23200MH1979PLC021359

CIL: SHARES: 3164

20 April 2018

The Secretary The BSE Limited Phiroze Jeejeebhoy Towers **Dalal Street** Mumbai 400001

National Stock Exchange of India Ltd. **Exchange Plaza Bandra Kurla Complex** Plot No. C/1, 'G' Block Bandra (East) Mumbai 400051

Scrip Code: 500870

Symbol: CASTROLIND

Dear Sir/Madam,

Sub: Quarterly Statement of Investor Complaints

Pursuant to Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, a statement of investor's complaints for the quarter ended 31 March 2018 is as under:

Sr. No.	Details of Investor Complaints	No. of Complaints
1.	Pending at the beginning of the quarter	4
2.	Received during the quarter	9
3.	Disposed of during the quarter	9
4.	Unresolved at the end of the quarter	4

You are requested to kindly take the above information on record.

Yours faithfully,

For Castrol India Limited

Chandana Dhar

Company Secretary & Compliance Officer

Chambana Than

Customer Service Toll Free No.: 1800 222 100 / 1800 209 8100